

# STEM Installation Manual r16

 adam  Tue, Dec 2, 2025  Site Commissioning

 33374

How to install STEM, Inc. hardware

## For help with commissioning, there are many options:

FREE 1 - Call support at 866-303-5668 option 2, select onsite support and wait or leave a message to keep your spot in the queue

FREE 2 - Schedule a "we'll call you on-site appointment" using our online scheduler tool<https://alsoenergysupport.setmore.com>

Cost 1 - Dedicated Remote Commissioning Support - engineering resource to schedule a call with

Cost 2 - On-Site Commissioning Support - Stem sends a certified tech to help with site commissioning. They are not electricians, they do not install hardware.

## Site Configuration Help:

Free 1 - Training session about site modeling, schedule here:<https://calendly.com/stem-ae>

Free 2 - Read and watch videos in the KB about setting up alerts and modelling

Cost 1 - Advanced Site Configuration Service - We ask you to complete a spreadsheet/survey, then our team enters details into PowerTrack for you

Cost 2 - Advanced Site Configuration Plus - We will read your As-Built drawings and pull equipment from there and conversations with you to build your PowerTrack model

Online URL: <https://kb.alsoenergy.com/article.php?id=295>