## Stem Installation Manual r16

② adam ☐ Thu, Oct 9, 2025 ☐ Site Commissioning

**32195** 

How to install Stem, Inc. hardware

## For help with commissioning, there are many options:

- FREE 1 Call support at 866-303-5668 option 2, select onsite support and wait or leave a message to keep your spot in the queue
- FREE 2 Schedule a "we'll call you on-site appointment" using our online scheduler toolhttps://alsoenergysupport.setmore.com
- Cost 1 Dedicated Remote Commissioning Support engineering resource to schedule a call with
- Cost 2 On-Site Commissioning Support Stem sends a certified tech to help with site commissioning. They are not electricians, they do not install hardware

## Site Configuration Help:

- Free 1 Training session about site modeling, schedule here:https://calendly.com/stem-ae
- Free 2 Read and watch videos in the KB about setting up alerts and modelling
- Cost 1 Advanced Site Configuration Service We ask you to complete a spreadsheet/survey, then our team enters details into PowerTrack for you
- Cost 2 Advanced Site Configuration Plus We will read your As-Built drawings and pull equipment from there and conversations with you to build your PowerTrack model

Online URL: https://kb.alsoenergy.com/article.php?id=295