

# AlsoEnergy Installation Manual r15

adam Thu, Jan 30, 2025 Site Commissioning

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How to install AlsoEnergy, Inc. hardware ([DOWNLOAD HERE](#))

## **For help with commissioning, there are many options:**

FREE 1 - Call support at 866-303-5668 option 2, select onsite support and wait or leave a message to keep your spot in the queue

FREE 2 - Schedule a "we'll call you on-site appointment" using our online scheduler tool <https://alsoenergysupport.setmore.com>

Cost 1 - Dedicated Remote Commissioning Support - engineering resource to schedule a call with

Cost 2 - On-Site Commissioning Support - AlsoEnergy sends a certified tech to help with site commissioning. They are not electricians, they do not install hardware.

## **Site Configuration Help:**

Free 1 - Training session about site modeling, schedule here: <https://calendly.com/stem-ae>

Free 2 - Read and watch videos in the KB about setting up alerts and modelling

Cost 1 - Advanced Site Configuration Service - We ask you to complete a spreadsheet/survey, then our team enters details into PowerTrack for you

Cost 2 - Advanced Site Configuration Plus - We will read your As-Built drawings and pull equipment from there and conversations with you to build your PowerTrack model

Online URL: <https://kb.alsoenergy.com/article.php?id=295>